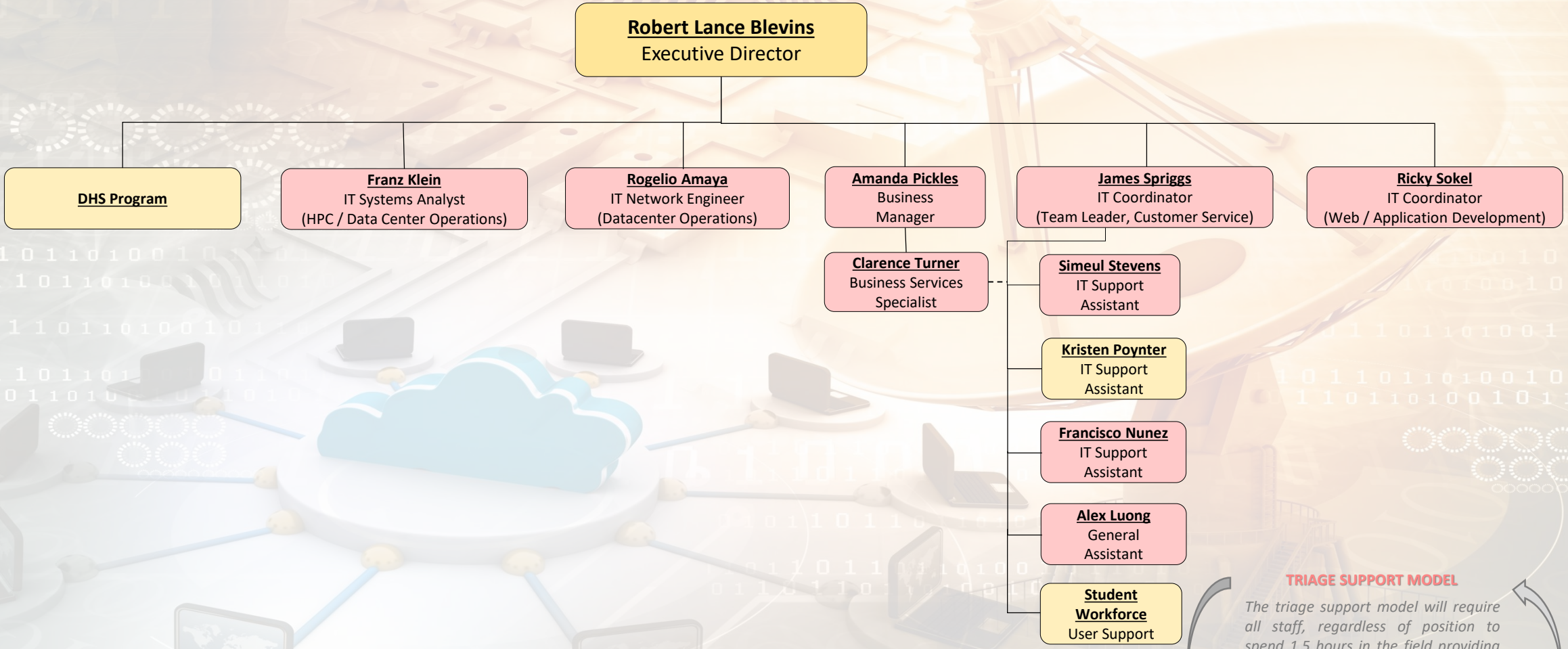
College of Behavioral & Social Sciences

Office of Academic Computing Services

Organization Chart



TRIAGE SUPPORT MODEL

The triage support model will require all staff, regardless of position to spend 1.5 hours in the field providing user support to the end user. This will ensure that everyone understands how their actions directly affect the user base we serve.

PUTTING STAFF INTO THE FIELD

COLLEGE OF BEHAVIORAL & SOCIAL SCIENCES
THE SOLUTION